EMOTION FOCUSED THERAPY (EFT) Communication Matrix

HEALTHY COMMUNICATION • requires conscious effort • maximize	 ACCESSIBLE (i.e., being vulnerable & showing your true self) [being EXPRESSIVE, e.g., use "I statements"] "I feel …" primary (softer) emotions: sad, mad, glad, <i>afraid, embarrassed</i> (or shame); hurt/disappointed, <i>grief</i>, guilt, lonely … "I need …" closeness, safety, warmth, softness, consistency … 	 RESPONSIVE [i.e., being RECEPTIVE to your partner] listen attentively respond <i>empathically</i> to partner's emotions and requests that you meet his/her needs **
UNHEALTHY COMMUNICATION ("the cycle") • often occurs automatically • minimize	 PURSUER often uses "You statements," e.g., name-calling. above attachment needs are not being met by one's partner, but Pursuer often expresses this message indirectly through the first two Horsemen. o Horseman 1 – Criticism (e.g., nagging) o Horseman 2 – Contempt 	 WITHDRAWER finds critical environment aversive, and therefore withdraws in an attempt to avoid it. o Horseman 3 – Defensiveness o Horseman 4 – Stonewalling

GOALS IN EFT: 1) Identify and minimize/stop "the cycle," i.e., the Pursuer-Withdrawer interactions that actually make the unhealthy communication style of each partner worse, and lead to greater emotional distance and marital unhappiness.

2) Shift from the rigid positions of Pursuer and Withdrawer to being flexible and changing positions. That is, the Pursuer, rather than criticizing and/or being contemptuous of one's partner, can instead express underlying feelings and needs (*) or be responsive to his/her partner (**). Similarly, the Withdrawer, rather than becoming defensive or stonewalling, can try new behaviours such as responding empathically to the feelings and needs of his/her partner (^) or be accessible to his/her partner by expressing his/her feelings and needs (^^).